



RentCafe®

FLEXIBLE RENT

“Pay your rent on a schedule that works for you.”

~Cosmo

- ✓ Quick & easy self-serve sign-up process
- ✓ Make payments directly through your RentCafe resident portal
- ✓ Customize your own rent payment schedule
- ✓ Budget better and improve monthly cash flow
- ✓ Build credit history by paying rent on time

Through our partnership with Flex, you can now split your monthly rent into two smaller, more manageable payments. With this flexible rent offering through your RentCafe portal, you have the option to use Flex to help you pay your rent based on a schedule of your choosing and make rent payments less of a financial stress on your bank account every month.

flex

FAQ

How does Flexible Rent work?

Flex allows you to pay rent in two smaller payments, rather than a monthly lump sum. You can set your payment schedule based on your financial situation, giving you greater financial flexibility.

How do I apply?

Flex is available directly in your RentCafe resident portal. Simply log in when it's time to pay rent, and you'll see the option to apply on your payment screen.

If you are approved by 5:00 pm ET on the 4th of the month you will be eligible for Flex rent payment for that month. If you get approved after the 4th, you will be enrolled for the following month.

What does it cost to pay with Flex?

The monthly membership fee is \$14.99 (or less if you meet certain criteria). A bill payment fee of 1% of your total rent is also charged, additional card processing fees apply when using a credit card.

Can I change my payment schedule?

You have the flexibility to make changes to your payment schedule directly in your RentCafe portal. Just remember to reschedule at least one business day before the chosen date and ensure your account has a zero balance by 11:59 PM ET on the last day of the month to continue this service.

What do I do if I want to cancel?

Flex is completely optional. It's an added benefit that provides you with more payment flexibility. If you prefer to continue with your usual payment method, you can cancel your Flex membership at any time.

You can easily cancel your account in the Flex app (as well as reactivate an account). You can also reach out to our support team by emailing help@getflex.com or submit a ticket at help.getflex.com. You can also utilize Lex, Flex's live chat feature via the Flex website.

How do I know if I'm eligible to use Flexible Rent?

You must be 18 years of age or older and qualify for a Flex credit line, which we evaluate when you apply, based on your credit report information, payment history, and other factors. You also need to have a debit or credit card to make your payments to Flex.



Get set up today
through your
resident portal.

Helpful Resources

Website: getflex.com/

Get help: help.getflex.com/

Email: help@getflex.com

Flexible Finance, Inc., together with its subsidiaries ("Flex"), is a financial technology company, not a bank. All loans, lines of credit (including "Flex Rent"), banking services, and payment transmissions are offered by Lead Bank or Column N.A., Member FDIC. An application and credit assessment are required. Unsecured lines of credit for Flex Rent are provided for a recurring monthly membership fee up to \$14.99; membership automatically renews until canceled. A bill payment fee of 1% of your total rent amount is also charged (an additional 2.5% processing fee applies when using a credit card). Other third party fees may apply. See your offer for more details. Positive rent payment history and information about your loan may be reported to one or more national credit bureaus. All loan amounts vary based on eligibility. Any graphics are for illustrative purposes only.

Terms and conditions apply. All loan proceeds are disbursed by Lead Bank or Column N.A., Member FDIC; neither Flex nor any of its subsidiaries disburse loan proceeds or engage in the movement of consumer funds. Brokering activities are performed by Flexible Finance Brokering, Inc. Servicing and collection activities are performed by Flexible Finance Servicing, Inc.